

Unschipt

John Hogeboom President/CEO

Liz DaCosta Senior Director of Housing & Community Integration



#### Our Mission: To maintain the dignity of human life.

Our Purpose: To be an agent of positive change in our communities.



# In the Beginning...

- Founded in Mesa 1982
- 39 Years of Service
- 1996: 1 Program, 1 Contract,
  - 1 Location, 20 Employees
- 2002: EVAC became Community Bridges Inc. (CBI)
- 2021: 36 Programs and 1,700 employees

Maricopa County

Mesa East Valley Alcoholism Council (EVAC)



#### Integrated healthcare services throughout Arizona

Crisis Chairs – 168

Inpatient Beds – 110 Residential Beds – 89

Urban Transition Point Beds – 54 Rural Transition Point Beds – 34

**Rural Substance Abuse - 16** 

- Crisis Observation (5)
- Inpatient Facilities (7)
- Urban Transition Points (2)
- Rural Transition Points (3)
- Residential (4)
- FACT/ACT Teams (5)
- Crisis Mobile Teams (12)
- PCMH (8)
- MAT Services
- Bridge Housing/Shelter (5)
- Community Based Outreach/Navigation
- Housing

COCONINO ×. MOHAVE APACHE JVAJO YAVAPAI LA PAZ YUMA GRAHAM COCHISE SANTA CRUZ

> COMMUNITY BRIDGES, INC. CELEBRATE BELIEVE INSPIRE

# Accessing the front door

Be discerning regarding who they want to engage with and why, relative to the community's priorities

Know people by name

Establish rapport

Focus on connecting people to housing through or outside of CES, and engaging in all processes associated with this (i.e., getting people Document ready)

Develop strategies to effectively engage with people who do not wish to engage or struggle to engage

Leverage strengths of various service providers beyond street outreach, within a systems context

Drive decision-making through the use of data





## What do Peer Navigators do?



Individual who is in recovery for 1 year or more from AOD with a solid foundation built in the recovery process.

# Representative of individuals served

The ability to relate to homelessness

Navigator 90/10 Model

## **Current Work on the Human Service Campus**

- Phoenix Rise and PATH (Projects for Assistance in Transition from Homelessness)
- Crisis Navigation

Community Bridges. inc

- Biopsychosocial assessment and treatment plan.
- Psychiatric Nurse Practitioner medication stabilization and support for general mental health patients.
- Licensed counselors- individual counseling and intensive outpatient group therapy.
- SDAR Specialist- screening and assistance with application for disability benefits.
- Case Management
- Campus Response Team (CRT)
- Phoenix Rise has a "No Wrong Door" policy and will accept referrals for services via phone, email or walk-in.
- Coordination with assigned SMI (Serious Mental Illness) Clinic
- Documentation of Functional Impairment and SMI Evaluation



## **Continued Work**

- Award from City of Phoenix for expansion on outreach dedicated to HSC and 1 mile radius
- Partnering with HSC and other providers for multi-disciplinary outreach
- Shelter Expansion in areas outside of the Downtown Phoenix area
- Shelter Options in areas with existing High Density
- Data driven decision driving outreach and bridge housing strategies

### **Contact Information**

John Hogeboom 480-600-0776 jhogeboom@cbridges.com

Liz daCosta 480-297-3938 Edacosta@cbridges.com

Website: Communitybridgesaz.org



# THANK YOU