

HSC Community Outreach Meeting Minutes – May 2, 2023

Human Services Campus, Inc. hosted a Quarterly Community Outreach Meeting on Tuesday, May 2, 2023 at 6:00 pm via ZOOM. This report is submitted per Ordinance G-6799.

Invitations were emailed to 555 people, and hard copy, postcard mailed to 406 people.

Approximately 32 individuals participated.

The following is a report of the meeting:

CALL TO ORDER AND INTRODUCTIONS

HUMAN SERVICES CAMPUS UPDATE

Amy Schwabenlender provided updates from the HSC:

- HSC is working on identifying indoor space and respite areas for heat relief. A Thirst Aid campaign is also being launched to collect donations of heat relief items such as bottled water, baseball caps, and lip balm.
- In June, HSC will be renovating some spaces for offices and meeting rooms using funds received from Maricopa County at the 1214 W. Madison building.
- HSC has a tour open to the public the first Wednesday of each month at 10:00 a.m.
- The two-year review from the Planning Hearing Officer stipulated by the City of Phoenix has been requested by the HSC to the City of Phoenix. No changes are being proposed and mailings with more information will be sent out at the end of May. The first meeting will take place on June 12 with the Central City Village Planning Committee at the Convention Center and the second meeting will take place on June 21 with the Planning Hearing Officer virtually. The review to continue the stipulations as written will then either be seen by the Planning Commission and the City Council or just the City Council. Notices for the June meetings will be mailed by the end of May.

Lisa Glow provided updates from CASS:

- The shelter has been consistently at 600 beds since scaling up.
- Restroom renovations are underway and should be completed in the next month.
- The Haven, which is a temporary shelter option for seniors, will undergo renovations soon.
- CASS is conducting tours of a collaborative navigation model that is located in Glendale that helped reduce homelessness in the city by over 50%.

PHOENIX CITY COUNCIL DISTRICTS 7 & 8 UPDATE

None.

CITY OF PHOENIX UPDATE

Rachel Milne gave an update on behalf of the City of Phoenix:

- There have been five coordinated partner engagement events with HSC and CBI to target one block at a time to offer services at a more granular level.

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The next engagement has been set for May 10 and each individual who is reached will be offered an indoor space to move to. After this engagement, this street will be closed for camping.

- The City is looking to add 800 new beds in the next year around the valley.

Brian Freudenthal gave an update on behalf of the Police Department

- The Police Department has deployed new technology to help identify those that are committing violent crimes.
- Several arrests have been made for homicides and other violent crimes.

Lisa Huggins-Hubbard gave an update on behalf of Neighborhood Services:

- Twelve new streetlights were stalled around the campus – six brand new poles and six mast heads.

MADISON PIONEERS COALITION UPDATE

Diane Langmade gave an update on behalf of Madison Pioneers Coalition:

- She expressed concerns about fires, crime, and medical emergencies.
- She thinks that Circle the City should be equipped to handle minor medical emergencies to relieve police and first responders.

23-Apr-23

Qty	Call for Services Fire Dept non-fire Jan - Mar 2023 for "2xx S. 12th Ave" (HSC)
18	abdominal pain
3	adult medical code (non-drowning, non-trauma)
2	allergic reaction
17	altered level of consciousness
2	animal bite
19	assault
3	back injury
2	check welfare
48	chest pain
4	code
1	cutting
1	debris fire
14	diabetic problem
50	difficulty breathing
1	eye injury
12	fall injury
1	gunshot wound
2	headache
8	heart problems
59	ill person
26	injured person
3	internal bleeding
1	lockout
2	maternity problem
1	medical alarm
2	nosebleed
10	overdose
1	poison ingestion
1	police crisis care
13	seizure
1	service call
1	stabbing
2	stroke
1	taser application
1	TLO operations
5	unconscious person
1	unknown medical
339	Total number of calls responded to

Note this list is only for 2xx S. 12th Ave, and not the complete BA26 area for the Zone.
What use to be listed as Code 901, Injured/Sick Person

<https://www.phoenixopendata.com/dataset/calls-for-service-fire/resource/e832854c-6537-4223-ba26-674a7b799f49>

- She wanted to know what the schedule is for removing encampments from right-of-ways.
- She would like to see more stipulations be considered for the HSC to address the community's concerns.
- She commented about the lack of City Council and County presence on the meeting.

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David Schwartz noted that City Council has been very engaged in the majority of these community meetings.

Rachel Milne stated that the City of Phoenix is looking to revise its policy on fires, so that issues surrounding fires can be better addressed. Tim Kreis will be attending the next community meeting to give an update and answer questions pertaining to fire. She mentioned that there is not yet a set schedule for the outreach and cleanings because the City wants to be sure that each individual has a place to go.

Commander Freudenthal commented that not every fire started is from warming or cooking and an arson assessment is done for each case.

Amy Schwabenlender spoke about Circle the City, mentioning their medical respite program which is intended for individuals who are released from the hospital and need continuing care. The healthcare clinic operates as a primary care facility with walk-in hours but is primarily appointment-based, which is a requirement to receive Federal funding. They also have mobile medical units across Maricopa County and do outreach, but they are not equipped for emergency response. It isn't possible to prevent an individual from calling 911 if that is what they choose to do.

COMMUNITY QUESTIONS AND RECAP

Question – Ashley Harder: I am interested to learn about the relocation sites and where people will be relocated to on May 10th?

Answer – Scott Hall: Shelter providers, mental health and substance abuse treatment providers, and half-way houses have all partnered for this outreach to ensure that individuals are given access to as many services as possible.

Question – John Delaney: What are the plans for cleaning our neighborhood after May 10th?

Answer – Rachel Milne: The M-W-F will continue after the engagement effort on May 10th. After everybody has moved out of the area, a deep cleaning will take place.

Question – Dianne Langmade: If the individual does not want to move into a shelter but remain in a tent, where do they go?

Answer – Scott Hall: The goal is to make sure that all individuals get to a shelter and it is very rare that they turn down that opportunity. The City of Phoenix is still working on details of enforcement for the areas that are being closed to camping.